

March 20, 2020

Dear Valued Customer,

As we deal with effects of the coronavirus (COVID-19), Miami Savings Bank will be restricting operations to drive-thru facilities effective Monday March 23rd.

Business customers are encouraged to phone your branch to ensure your banking needs are met. Loan customers will be handled on an appointment basis only.

I encourage you to use our online services at [www.miamisavings.bank](http://www.miamisavings.bank), our mobile app, or ATMs in the Jeanie network. You can check balances, make deposits, transfer funds and make payments.

These changes are being made to minimize your and our employee's exposure.

With best regards,

MIAMI SAVINGS BANK



Robert T. Lameier

President & CEO

[www.miamisavingsbank.com](http://www.miamisavingsbank.com)